



FLY&CRUISE TERMS AND CONDITIONS: SOUTH AFRICA

All air travel is subject to the conditions of carriage of the particular airline / Service Provider, which conditions will be provided on request.

Please be advised that Fly & Cruise packages are specially and specifically negotiated for the benefit of the passenger in line with their requirements.

As such, these terms and conditions apply to those bookings for Fly & Cruise packages made through MSC Cruises S.A. and take precedence **only** in the event of conflict with the Passage Contract and / or the airline / Service Provider's terms and conditions (as may be applicable), unless otherwise stipulated herein. Where no conflict exists, the Passage Contract and / or the airline / Service Provider's terms and conditions (as may be applicable) continue to apply.

1. Passenger Names

Passenger full names are required and need to be the birth names as per passport / identity document (as may be applicable) at time of booking.

2. Names Changes

No name changes will be allowed less than 30 (thirty) days prior to departure.

A name change fee of R850 per person will be charged by MSC Cruises S.A. per name change if changed more than 30 (thirty) days in advance of the departure. This fee accounts for the name change for both the flight and cruise portion of the Fly & Cruise package.

3. Cruise Moves

MSC Cruises S.A. will allow a cruise move 75 (seventy-five) days or more from departure as per MSC's Standard Terms and Conditions with all relevant charges applicable in order to move the cruise to a new date.

Should the passenger cruise move to another departure under these circumstances, the passenger can transfer their flights to this new departure, subject to the transfer taking place on the MSC Splendida within the 2023/2024 local cruise season, with the last date being 26 February 2024, and the availability and payment of any airline fare differentiation. Only one (1) transfer will be permitted and no transfers will be permitted within 75 (seventy-five) days of departure.

PROPRIETOR: MSC CRUISES S.A (INCORPORATED IN GENEVA, SWITZERLAND) S.A. REGISTRATION NUMBER 2012/165726/10.
"MSC CRUISES" IN THE REGISTERED TRADEMARK OF MSC MEDITERRANEAN SHIPPING COMPANY HOLDING S.A.

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4. Cancellations

Cancellations of the cruise portion of the booking are subject to per MSC's Standard Terms and Conditions.

Due to the special nature of the Fly & Cruise packages, the flights are **non-transferrable** (unless in accordance with the "Name Changes" provisions above) and **cannot be refunded** in the event that the Fly & Cruise package is cancelled less than 75 (seventy-five) days of the departure.

5. Baggage and check in

In accordance with the airline's / Service Provider's requirements (which may change from time to time), please take note of the following:

Baggage

- One piece of hand luggage weighing up to 7kg plus one small personal bag or slimline laptop bag is allowed per person.
- One piece of checked baggage weighing up to 23kg is allowed per person.

Baggage Dimensions

Hand Baggage up to 7KG with maximum size dimensions (56cm x 36cm x 23cm)

Checked Baggage up to 23KG with maximum size dimensions (90 x 75 x 43cm)

For checked baggage between 23-32kg, a heavy bag fee of R150 per sector will be charged at the airport.

Check-In

Self-check-in is available

Please be advised that it is the passenger's responsibility for requesting / obtaining and reviewing the airline / Service Provider's up-to-date terms and conditions relating to their travel.

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